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# **Credit for Prior Learning at USHE Degree-Granting Institutions during Academic Year 2021-2022**

The Utah Board of Higher Education has adopted an ambitious strategic plan to increase the number of Utahns accessing higher education, earning a credential, and being positioned for meaningful careers, productive lives, and engaged citizenship. An important completion tactic in that plan is a focus on helping students earn college credit for learning they may have acquired outside of traditional academic settings, so that they can move efficiently through their degree programs without having to take courses covering knowledge and skills they have already mastered. Prior learning may have occurred through participation in employer training programs, military service, independent study, or non-collegiate courses designed to help students pass standardized assessments of college-level knowledge and skills. Ensuring that students can earn credit for prior learning is also an affordability tool, since students do not have to pay tuition for the courses for which they earn credit via prior learning assessments (or PLA). Credit for prior learning is also a priority for the Utah State Legislature as reflected in Utah Code 53B-16-107, which asks the Utah System of Higher Education (USHE) and its institutions to standardize the awarding of credit for prior learning across all eight degree-granting institutions.

Utah State Code 53B-16-109 and Board Policy R472 also require each institution to provide an annual report to the Board of Higher Education on each form of prior learning assessment utilized and the total amount of credit for prior learning that the institution provides to students. Utah Code 53B-16-107 additionally requires the Board to annually report a specific subsection of credit for prior learning, the number of credits awarded for military service and training by each institution of higher education, to the Department of Veterans and Military Affairs.

In accordance with these requirements and practices, the degree-granting institutions within the Utah System of Higher Education have submitted their data on the number of students who were awarded credit for prior learning and the number of credits they earned during Academic Year 2021-2022 to the Office of the Commissioner of Higher Education. The institutions have also reported on their efforts to implement other requirements of state code, Board policy, and the strategic plan tactic and their plans to increase the visibility, transferability, and efficiency of credit for prior learning within the system. In Academic Year 2022, students earned around 228,000 credits through assessments of prior learning, for an estimated savings of \$93,934,841.63 in tuition and fees.

#### Principles of the Board's Credit for Prior Learning Policy

Certain key principles underlie the Board's policy on credit for prior learning.

- Meaningful application of credit: The Board intends for credits awarded for prior learning to
  count in a meaningful way towards degree programs. Prior learning should be reflected on
  students' transcripts as equivalent credit to specific courses, so that the credit can apply toward
  major coursework, general education, prerequisite fulfillment, or other requirements.
- 2. <u>College-level competencies</u>: Credit is only granted for assessments that measure college-level competencies, as determined by college faculty (either within the Utah system or national pools of faculty) that are aligned with the essential learning outcomes of specific courses as determined by USHE Faculty Major Committees.
- 3. Standardization and transferability: Wherever possible, course alignment for specific prior learning assessments should be to a specific course so students receive the same credit at all USHE degree-granting institutions. For the most commonly used learning assessments, systemwide Faculty Major Committees determine the minimum scores required to earn credit and the commonly numbered courses and credit amounts that students will receive across the system. Credit earned through prior learning assessments is transferable between all USHE degree-granting institutions.
- 4. <u>Multiple assessment options</u>: Students have access to multiple routes for earning credit for prior learning, including:
  - a. Standardized national exams like the Advanced Placement (AP), International Baccalaureate (IB), College Level Examination Program (CLEP), and military exams (DSST, DD4, etc.)
  - b. Institutionally-designed course challenge exams
  - c. Workplace training evaluations and licensures
  - d. Portfolio assessments or individualized assessments of students' work
- 5. Transparency and access: Information about options for earning credit for prior learning should be accessible on institutional websites, via advisors, and through USHE's website and communications with the Utah State Board of Education and high school counselors and UCAC advisors. As the faculty committees determine the alignment of exam scores with commonly numbered courses, the Commissioner's Office updates information for institutions' Chief Academic Officers, admissions offices, registrars and other groups, publishes exam equivalencies online for students and in the Utah Transfer Guide, and shares them with the Utah State Board of Higher Education and high school and college advisor organizations and in professional development webinars.
- 6. <u>Affordability:</u> institutions do not charge students tuition for the course credits they receive through prior learning assessments and may only charge minimal fees to cover the costs of

- individualized assessments. (The costs for national standardized exams are determined by the companies providing the exams.)
- 7. <u>Shared efforts:</u> Wherever possible, the degree-granting institutions will work together to construct credit for prior learning policies, create and share professional development for faculty and staff, design shared assessment and intake tools for students, and, if possible, determine a process for sharing a pool of faculty assessors.

# Annual Report on the Amount of Credit for Prior Learning Earned within the System

Systemwide, around 31,573 degree-granting students earned more than 227,958 credits for prior learning during Academic Year 2022. This includes credit earned through standardized exams, personal portfolios, work experience, and other types of assessments. It is likely that other credit for prior learning was also earned but not reported as such, because all institutions are just beginning the process of determining how to establish data collection techniques. For example, some academic departments grant credit for work completed in an occupational capacity in conjunction with conventional coursework, a form of assessment that registrars may not be aware is occurring at their institutions.

This is a decrease of 1,778 students receiving credit for prior learning and a decline of 26,228 credits awarded from the previous academic year. This pattern was anticipated in the Academic Year 2021 report, as the number of Utah high school students taking concurrent enrollment courses rather than AP or other options increased. In AY2022, 46,155 students earned 341,155 credits through the Concurrent Enrollment program, an increase of 2,239 students and 17,406 credits from the previous year.

Nationally, the impact of the COVID pandemic has also resulted in fewer students taking exams and in students earning lower scores on standardized exams in 2021-22 than they did in previous years. According to the Utah State Board of Education and ACT, 3,401 more students took the ACT in 2021 than in 2020, but composite scores declined from 20.6 to 19.9.2 While the state report on patterns in AP scores for 2022 has not yet been released, it is also expected to show a decline in the number of Utah students being awarded college credit for AP scores and the total amount of college credits awarded for AP scores.<sup>3</sup> Utah State University is the only institution reporting an increase in students receiving credit for prior learning and in the total number of credits received from 2020-21 to 2021-22, but all other institutions saw a decline in the number of students awarded credit and in the total number of credits awarded in 2021-22 compared to 2020-21.

<sup>&</sup>lt;sup>1</sup> Concurrent Enrollment reports data one year later than our data for national exam in order to conform with IPEDS data reports required by the U.S. Department of Education.

<sup>&</sup>lt;sup>2</sup> Utah Average ACT Score Drops in 2022, but Still Tops National Average, October 12, 2022. https://schools.utah.gov/file/ae9fdc48-7d39-4bed-937b-9dcb9740a83a

<sup>&</sup>lt;sup>3</sup> National and state AP statistics are released one year later than ACT scores.

Total # of Students Receiving Credit and Total Credits Awarded,
USHE AY 2020-21 and 2021-22

Institution	Students	Students Receiving	Total Credits	Total Credits
	Receiving	Credit 2021-22	Awarded 2021-22	Awarded 2022-23
	Credit 2020-21			
SLCC	1,804	1,259	12,555	12,413
Snow	956	831	4,760	3,654
SUU	1,714	1,678	14,769	10,718
UU	5,070	4,570	62,521	54,531
USU	10,920	12,538	66,490	67,629
UT	799	720	5,514	5,114
UVU	9,395	7,766	65,299	55,250
WSU	2,693	2,211	22,278.5	18,649.5
Total	33,351	31,573	254,186.5	227,958.5

The majority of credit for prior learning that students receive comes from national standardized exams such as AP, CLEP, IB, etc. In addition to these traditional national exams, USHE also awarded 4,035 students a total of 40,956 credits for equivalency college work completed in third party certifications, institutional challenge exams, national certifications, foreign language proficiency assessments, and for Excelsior College examinations and Thomas Edison State College examinations.

Many students earn between nine and 18 foreign language credits as a result of learning a foreign language. USHE institutions primarily use the Brigham Young University Foreign Language Aptitude Test, the exams most commonly administered throughout the United States to assess language aptitude. The number of USHE students seeking credits for foreign languages will likely continue to grow from year-to-year because of the increasing number of young men and women who serve missions for the Church of Jesus Christ of Latter-Day Saints.

The Excelsior and Thomas Edison exams have been reviewed by major committees and by individual degree-granting institutions. At present, these exams are not accepted in a standardized way across the system, because the exam content and rigor of the courses are generally considered to be inferior to AP, IB, CLEP, and to college coursework in the USHE system. Degree-granting institutions do award credit after the specific course content and individual student's assignments are reviewed by appropriate faculty members in the discipline on a case-by-case basis similar to a portfolio assessment.

### Credit Awarded through Standardized National Exams AY 2022

Institution	AP:	AP:	IB:	IB:	CLEP:	CLEP:	ACT/SAT:	ACT/SAT:
	Students	Credits	Students	Credits	Students	Credits	Students	Credits
SLCC	727	9711	7	113	103	453	254	762
Snow	132	937	9	188	4	18	634	1902
SUU	616	5682	3	90	18	125	687	2460
UU	2246	41178	102	2856	21	87	2009	6027
USU	6565	45825	41	377	60	282	4688	14064
UT	380	3403	3	59	9	33	260	777
UVU	1954	18966.5	14	190	34	220	3491	10632
WSU	724	8283	7	136	16	163	777	2331
Total	13,344	133,985.5	186	4,009	265	1,381	12,800	38,955

#### **Experiential Credit AY2022**

Institution	Language	Language	Certification	Certification	Challeng	Challenge
	Students	Credits	Students	Credits	e Exam	Exam Credits
					Students	
SLCC	20	192	14	246	16	82
Snow	50	596	0	0	0	0
SUU	158	2188	0	0	30	99
UU	71	922	113	3390	3	10
USU	782	3152	0	0	158	617
UT	57	728	2	6	0	0
UVU	544	5132	399	7356	971	6688.5
WSU	221	2310	92	1144	0	0
Total	1,903	15,220	618	12,136	1,178	7,496.5

#### Other National Exams AY 2022

Institution	National Certification Students	National Certification Credits	Excelsior College Students	Excelsior College Credits	Thomas Edison Students	Thomas Edison Credits
SLCC	0	0	0	0	0	0
Snow	0	0	0	0	0	0
SUU	0	0	0	0	0	0
UU	0	0	0	0	0	0
USU	0	0	0	0	0	0
UT	0	0	0	0	0	0
UVU	0	0	2	30	4	45
WSU	14	72.5	0	0	0	0
Total	14	72.5	2	30	4	45

#### **Military Credit**

Utah Code 53B-16-107 outlines specific procedures for students to receive credit for military training and service. It states: "An institution of higher education... shall provide written notification to each student applying for admission that the student is required to meet with a college counselor in order to receive credit for military service and training as recommended by a postsecondary accreditation agency or association designated by the board if:

- a. credit for military service and training is requested by the student; and
- b. the student has met with an advisor at an institution of higher education... at which the student intends to enroll to discuss applicability of credit to program requirements, possible financial aid implications, and other factors that may impact attainment of the student's educational goals."

A student may present a military transcript to a USHE institution of higher education for evaluation to determine the applicability of credit to the student's program of study. Once assessed by one USHE institution, the credit should be transferrable to the other degree-granting institutions.

The number of students seeking military credit for course equivalency work increased by almost 15 times in 2021-22 compared with the previous year: 552 students earned 7,771 credits in 2021-22 compared to 36 students earning 628 credits in 2020-21. This number can be very quixotic because it is a measure of students who earn military credits in cohorts and depends on how many servicemen and servicewomen are in cohorts on a year-to-year basis.

#### **Military Credit**

Institution	Joint	Joint	DD214	DD214	METC	METC	DSST:	DSST:
	Service	Service	Students	Credits	Students	Credits	Students	Credits
	Transcript	Transcript						
	Students	Credits						
SLCC	83	755	3	3	1	9	0	0
Snow	0	0	0	0	0	0	0	0
SUU	8	74	0	0	0	0	0	0
UU	3	53	2	8	0	0	0	0
USU	104	670	0	0	0	0	1	3
UT	7	86	0	0	0	0	0	0
UVU	257	5649	0	0	0	0	1	3
WSU	25	83	35	169	0	0	3	9
Total	487	7,370	40	180	1	9	5	15

#### Portfolio assessments

Students who presented portfolios for credit increased by 25% over last year, but the number still remains low. In addition, most of the portfolio credit that was awarded was not for prior learning, but for work done while students were already enrolled in college courses. Creating shared processes and assessments for portfolios will be one of the top priorities of the Prior Learning Committee in the coming year, which should especially benefit adult students. The Committee will also examine shared work around assessments of occupationally-based learning. In states such as Texas and Tennessee where credit for prior learning has been awarded on a regular basis for non-traditional students, there is a great deal of encouragement and cooperation with employers who see the benefits of higher education for students without college training or who dropped out of college and entered the workforce prior to completion.

Portfolio Assessments AY2022

Institution	Portfolio Students	Portfolio Credits
SLCC	22	22
Snow	2	13
SUU	158	1586.5
UU	0	0
USU	0	0
UT	2	22
UVU	0	0
WSU	0	0
Total	204	1,643.5

#### **Technical College Articulations**

Granting credits for programs completed at technical colleges is another form of credit for prior learning that helps students move into degree pathways. With the merger of the technical colleges and the degree-granting institutions into one system, the Board is transitioning technical colleges from clock hour to credit hour models and working out course and program alignments in ways that will allow for standardized, system-wide articulations in the near future. In addition, the creation of common transfer pathways at degree-granting institutions, articulation of course content between degree-granting institutions and technical colleges, and the use of common course numbering system will increase the amount of technical college credit recognized by degree-granting institutions as transfer credit instead of credit for prior learning. Credits articulated into degree-granting institutions from technical colleges increased by 391 from Academic Year 2021.

**Technical College Articulations AY2022** 

Institution	Technical College Students	Technical College Credits
SLCC	9	65
Snow	0	0
SUU	0	0
UU	0	0
USU	139	2639
UT	0	0
UVU	95	338
WSU	297	6991
Total	531	6,991

#### Key actions in Academic Year 2022 in support of the Board's Strategic Plan

- 1. Ongoing faculty work to align standardized exam assessments with commonly numbered courses within the system. One of the first requirements of the new state code and the Board's Strategic Plan was for institutions to standardize the minimum scores required to earn a specific number of credits in commonly numbered courses across all degree-granting institutions. The extremely heavy work of aligning all AP, IB, CLEP and DSST exams was completed by USHE Faculty Major Committees in a variety of disciplines during Academic Years 2020 and 2021. However, based on additional information for a handful of existing exams from organizations like the College Board and the International Baccalaureate program and the introduction of some new exams, Faculty Major Committees continued to review exams and establish minimum scores and credits awarded for commonly number courses aligned to them. This year, the Faculty Major Committees also began the process of evaluating Cambridge Exams, an international program similar to AP and IB, and one that various Utah high schools are beginning to incorporate in their high school curriculum.
- 2. <u>System-wide training for key institutional faculty, staff, and administrators (including admissions, academic, and transfer advisors) and work on developing institutional prior learning initiative strategies.</u>
  - In May 2022, Utah Valley University hosted a full-day professional development and collaboration conference on credit for prior learning on behalf of the USHE Prior Learning Committee. Each institution brought a team of faculty, staff, and administrators from multiple offices on campus who worked together on their institutional credit for prior learning plans. Leaders from the Council for Adult and Experiential Learning and the Competency-Based Education Network led discussions on best practices for increasing the number of students taking

advantage of Prior Learning Assessment (PLA) opportunities and for getting faculty, staff, administrators, and students engaged in the PLA process.

Following the conference, the USHE Prior Learning Committee reflected on areas identified in the conference where collective action and shared services are needed to increase outreach and improve the quality of PLA in the system and at the institutional level. Those collective efforts will be the focus of their work in Academic Year 2023 and are listed in the Next Steps section.

3. <u>Update to the USHE Credit for Prior Learning Handbook</u>. Based on the outcomes of the UVU PLA Conference and recommendations from the Prior Learning Committee, the Academic Affairs Team in the Commissioner's Office compiled updated the USHE PLA Handbook that contains a review of policies, procedures, and best practices for faculty, staff, and administration in all aspects of PLA work. The Handbook was reviewed by CAOs and by members of the Prior Learning Committee.

#### 4. Institutional Policy Implementation and Training

- Establishing or modifying existing policy or adjusting procedures for credit for prior learning. All degree-granting institutions have created an institutional PLA policy.
  - Utah Tech, Southern Utah University, Utah Valley University, Salt Lake Community
     College all have new policies that are either complete or in the revision process.
  - The University of Utah, Weber State University, and Utah State University have taken existing procedures and worked to streamline and simplify processes for students and for faculty and staff who administer PLA so the process is less cumbersome.
  - Snow College created a PLA assessment course to help students identify their areas of prior learning and prepare portfolios for assessment by faculty teams. They also created a portfolio evaluation plan so students can seek credit for prior learning by preparing and presenting portfolios to faculty evaluators.
  - Southern Utah University is piloting programs in computer science and aviation (areas where many adult learners have learned industry skills that enable them to earn credit for prior learning) that they hope will remove barriers and streamline PLA practices that will benefit the entire university.
  - Weber State University is focusing on advisor training so that students not only have written information available, but have experts trained on spotting opportunities for credit for prior learning in student backgrounds. Weber is also dropping fees in order to simplify the PLA process.
- Streamlining existing PLA processes
  - Several institutions are working with IT offices to streamline the application and information gathering processes for PLA. The larger universities (UU, USU, WSU,

- UVU) have greater capacity in considering ways to make the process electronic and they will be sharing their findings with all other institutions. As forms and information on PLA become automated, it is hoped that computers will help university offices identify students who may have experiences that could earn academic credit.
- Almost all institutions are working more deliberately to identify PLA opportunities in the day-to-day work of college offices: admissions, advising, registrar's offices, and academic departments.
- Some institutions are adding staff to perform PLA duties. Salt Lake Community
  College has added a permanent director position for PLA and other institutions have
  added staff to facilitate greater outreach to students through advising and
  admissions, particularly in identifying students who may benefit from PLA
  opportunities.
- Nearly all institutions are working on ways to provide better guidance and training to faculty in portfolio evaluation.
- Finally, almost all institutions now have an institutional Prior Learning Committee
  established by their Chief Academic Officer. Representatives on these committees
  include staff from admissions, advising, registrar's offices, military affairs offices,
  adult learner offices, student services, and faculty from academic departments. CAO
  representatives chair these committees.

#### • Institutional PLA websites

- Most institutions have vastly improved their PLA websites in the past academic year.
- Some institutions have included assessment checklists to aid students in the PLA
  process and have included details on portfolio preparation, forms to request CPL
  review, appeal decisions, and provided contact information for individuals who can
  assist students in all aspects in the prior learning assessment process.
- In addition, the upgrades in the websites have led to much clearer catalog sections on PLA.
- A few institutions have used electronic tracking to determine how often the PLA site is being accessed. They have learned that their website may still be too obscure to students. This has prompted them to find ways to better market their website so students have greater access to PLA information. It has also underscored the importance of academic advisors being the first line of PLA information as they get to know and encourage students in face-to-face and virtual meetings.
- Links to institutional PLA websites:
  - Salt Lake Community College:
    <a href="https://faculty.slcc.edu/provost/curriculum/cpl.aspx">https://faculty.slcc.edu/provost/curriculum/cpl.aspx</a>

- Snow College:
   https://www.snow.edu/offices/registrar/credit prior learning.html
- Southern Utah University: <a href="https://www.suu.edu/credits/">https://www.suu.edu/credits/</a>
- University of Utah: <a href="https://admissions.utah.edu/information-resources/prior-learning-credit/">https://admissions.utah.edu/information-resources/prior-learning-credit/</a>
- Utah State University:
  - https://www.usu.edu/admissions/information/credits
- Utah Tech University: <a href="https://academics.utahtech.edu/prior-learning-assessment/">https://academics.utahtech.edu/prior-learning-assessment/</a>
- Utah Valley University: <a href="https://www.uvu.edu/cpl">https://www.uvu.edu/cpl</a>
- Weber State University: https://www.weber.edu/Records/prior\_learning.html
- Faculty and staff training
  - Utah State University emphasized their "Front and Center" speaker series as a way to inform and train faculty and staff on the needs and processes of PLA. They also utilized a weekly newsletter to send frequent updates and useful information about PLA.
  - Most institutions are making special efforts to train academic advisors in PLA since
    they are the individuals who have the greatest access to students in regards to
    identifying relevant life experiences that could translate into credit for prior learning.
  - Utah Valley University leaders from the Provost's Office visited each academic department to encourage and train faculty in PLA best practices.
  - o Snow College used their fall back-to-school conference to focus on PLA training.
  - Salt Lake Community College provided specialized training for deans, associate deans, department chairs, student affairs offices, admissions offices, orientation teams and is organizing all offices and academic departments to create rubrics for assessing PLA at each appropriate level.
  - Utah Tech will be sending a team to the Council for Adult and Experiential Learning meetings to better learn PLA best practices and duties.

## Next Steps and Deliverables for Academic Year 2023

The Commissioner's Office, the Council of Presidents, and the Prior Learning Committee have set the following targets for Academic Year 2023:

• On January 13, 2023, the Board of Higher Education approved a request from the Council of Presidents' to explore course sharing platforms and a shared intake tool that will help students identify options for earning credit for prior learning. These tools will help the institutions create a

- pool of faculty subject matter experts interested in performing portfolio assessments for individual students, work-based learning assessments on behalf of the system, and other shared services. Deliverable: The Board requested that the presidents be prepared to identify possible vendors via a Request for Proposals process prior to the end of Calendar Year 2023.
- To prepare the Request for Proposals, the Prior Learning Committee has created a working group to focus on developing intake and management procedures and necessary processes for gathering student information, managing and recording PLA determinations, posting grades according to a system-wide standard, and providing a common credit allocation process for students who receive credit for prior learning, so their home institution is able to transcript it properly. Deliverable: The working group will forward recommendations to the Prior Learning Committee by May 15, 2023.
- A second Prior Learning Committee working group will be drafting standard processes for
  portfolio evaluations so institutions, departments, and faculty are aware of PLA best practices and
  the necessary components of a solid portfolio evaluation program that might be performed at
  individual institutions or via the shared intake assessment tool and consortia of faculty subject
  matter experts. The working group will be comprised of faculty members, administrators, and
  representatives from the Commissioner's Office. Deliverable: the subcommittee will submit their
  recommendations to the PLC by May 15, 2023.
- Once the recommendations of the working groups are in place and additionally, if a shared services tool is identified, the Prior Learning Committee and the Commissioner's Academic Affairs Team will revise Board Policy R472 (Credit for Prior Learning) to reflect those decisions and will vet the policy changes with the Council of Chief Academic Officers of degree-granting institutions prior to sending the recommended revisions of the policy to the Academic Education Committee of the Utah Board of Higher Education. Deliverable: Spring 2024.
- Deliverable: The Prior Learning Committee and the Commissioner's Academic Education Team will begin organizing systemwide training guidelines that will apply at the system and institution level in September of 2023.